

## **Your right of cancellation, return, refund and the costs of return shipment**

(new version of the official notice of the right to cancel as amended on 13.06.2014)

### **Right of cancellation**

You have the right to cancel this contract without giving any reasons within fourteen days. The cancellation period is fourteen days starting on the date you or a third party named by you, not the carrier, take/takes delivery of the goods.

In order to exercise your right of cancellation, you must submit an unambiguous declaration addressed to:

Hueber Verlag GmbH & Co. KG

Baubergerstraße 30

D-80992 Munich

Fax: 089 / 96 02-328

Email: [orders@hueber.de](mailto:orders@hueber.de)

Tel. +49 (0)89 / 9602 9603

(e.g. in a letter, by fax or email) informing us about your decision to cancel this contract. You can use the attached model cancellation form. However, its use is not mandatory.

You may also exercise your right of withdrawal online at

<https://shop.hueber.de/en/withdrawal>. For this purpose, we provide a withdrawal function on our website that is available at all times and is easy to access. This function is clearly labelled "Withdraw from the contract". Within this function, you can enter or confirm your name, details for identifying the contract, and your email address for the transmission of the acknowledgment of receipt. After providing this information, you may submit your withdrawal declaration to us via a corresponding confirmation function labelled "Submit Withdrawal".

If you use this online function, we will provide you with an acknowledgment of receipt on a durable medium (by email), which contains the content of your withdrawal declaration as well as the date and time of its receipt.

The withdrawal declaration is deemed to have been received in time if it is sent via the withdrawal function before the expiry of the withdrawal period.

### **Consequences of cancellation**

If you cancel this contract, we are obliged to refund all the payments we have received from you, including the delivery costs (with the exception of any additional costs in the event that you chose a delivery method differing from the standard, cheapest delivery method offered by us) without delay and within fourteen days of the date we receive your communication notifying us about your cancellation of this contract.

We will carry out this refund using the same means of payment that you originally used for the transaction unless we explicitly agreed otherwise; in no case will any charges be passed on to you due to this refund.

We are entitled to refuse the refund until the goods have been returned to us or until you have furnished proof that you have returned the goods, whichever of the two falls earlier. You must return or hand over the goods without delay, in any case within fourteen days of the date on which you notify us about the cancellation of this contract, to

Verlegerdienst München GmbH

Gutenbergstr. 1

82205 Gilching

The deadline is deemed to have been observed if you dispatch the goods before the expiry of the fourteen day period.

**You bear the direct costs of returning the goods.**

**You are only obliged to cover the costs of any loss in value of the goods if this loss in value is the result of handling on your part beyond what is necessary to ascertain the nature, properties and functioning of the goods.**

**Important restrictions for audio courses and learning software**

**There is no right of cancellation in the case of deliveries of image and sound media or software if the data media delivered were unsealed.**

**Precondition for immediate download**

**Please note that you must explicitly provide your consent in the order summary for downloads or online-products to be made available before the cancellation period expires – i.e. immediately and that by providing your consent in this manner, you lose your right of cancellation for downloaded products or online products.**

**End of legal notice on the right of cancellation**

**Cancellation form**

If you wish to cancel the contract, please fill out this form and return it to us.

To: Hueber Verlag GmbH & Co. KG, Bauburgerstraße 30, D-80992 Munich, fax: 089 / 96 02-328, email: orders@hueber.de, tel. +49 (0)89 / 9602 9603

I/We (\*) herewith cancel the contract concluded by me/us (\*) in relation to the purchase of the following goods:

Ordered on (\*)/received on (\*):

Customer number (please indicate):

Your name:

Your address:

Your signature (only for written communications):

Date:

(\*) Delete as appropriate.